

Showerhead Exchange Program



One of the ways North East Water is making households more water wise!

Please fill in the following information to swap your old showerhead with a new water-efficient one.

Full name: _____

Consumer Number on water bill: _____

Contact telephone number: _____

Where did you find out about the showerhead exchange program?

- Local media: _____
- Family/friend Internet Council Other: _____

Please provide the following water consumption and greenhouse gas related information:

How many people permanently live in your home? _____

Number of showers in your home? _____

How many water saving showerheads are in your house (including your new exchanged one)? _____

What type of water heater does your house use?

- Gas Solar- gas boosted Unsure
- Electric Solar- electric boosted Other: _____

Before exchanging your showerhead please read the following information:

- To be eligible you must be a North East Water customer on reticulated water.
- To participate you need to bring a current copy of your water bill.
- By participating in this program you will not be able to get back your original showerhead if you are unhappy with the new showerhead (old shower heads will be recycled).
- A limit of one water saving showerhead per household can be exchanged.
- If the new water saving showerhead is faulty we will exchange it with another water saving showerhead.
- You are responsible for installing your own showerhead. We have provided installation instructions with your new showerhead to assist you.
- This program is not recommended for customers with gravity fed hot water services.
- No individual household water consumption or personal details are made public, however overall savings from the program may be reported.

Are you happy for us to telephone or write to you to gain feedback on this program?

- Yes No

I have read and understood the above information.

Name: (please print & sign) _____ Date: _____